

WSSC CPDS RFP – Amendment 2 – Answers to Questions

February 27, 2008

The following questions were received following Amendment 1:

- 1) Later this week, will you publish how many vendors have submitted an “Intent to Respond” ?

Answer: Presently, more than two vendors have indicated their intent to respond. We will not publish the final number.

- 2) Please indicate which of the “MS” items fall into the “Management Qualifications “ category and which into the “Technical Solution” category.

Answer: Mandatory Scored questions in Section 6 fall into the Management Qualifications category. Mandatory Scored questions in Section 7 fall into the Technical Solution category.

- 3) Could you provide some idea of the relative importance of items 7.5(MS) and 7.6(MS) within the total possible 500 points for the Technical Solution.

Answer: WSSC has decided to amend the points available for the management and technical sections. Points and weights for each “MS” section are provided below:

Mandatory Scored Sections	Max Points	Weight	Total
6.8 Relevant Experience	10	10	100
6.10 Staffing, Qualifications, and Skills	10	10	100
Total Management Points			200
7.1 Approach and Methodology	10	4	40
7.2 Proposed Work Plan	10	4	40
7.3 Project Management	10	4	40
7.4 Technical Solution	10	8	80
7.5 Satisfaction of Functional Requirements	10	16	160
7.6 Best Solution Justification	10	16	160
7.7 Data Model Fit	10	8	80
Total Technical Solution Points			600
Cost Proposal Total Points			200
Total Written Proposal Points			1000
Total Demo Points			400
Total Points Possible			1400

- 4) From Section 1.1: “The vendor will provide all required server hardware, configure the server(s) and software, and support installation of this hardware at DIS. The vendor will retain ownership of this hardware. The vendor will provide or arrange for and manage server maintenance response.” The concern is that the physical hardware will be located within a

facility that we may not have adequate access to in order to provide technical assistance at all times. How does DIS ensure that the ASV will have access to the hardware? Will there be the ability to have remote access for non-state vendors?

Answer: DIS requires the hosting to be at their facility. Vendors will have SSL secured VPN access to the servers, and will be able to have physical access as well. We are assuming in this requirement that the vendor will be able to maintain all software related issues remotely, and will either be close enough to respond to a hardware problem, or will have a maintenance contract that will provide on-site repair. Secure access will be available to whichever party is responsible.